



Chandler • Arizona
Where Values Make The Difference

May-June 2010
www.chandleraz.gov

CityScope

a community newsletter for the residents of Chandler

Chandler

2010

All-America City Finalist

The National Civic League announced the City of Chandler as a finalist for the 2010 All-America City Awards, the nation's oldest and most prestigious civic recognition award. Chandler is the only Arizona finalist in the competition, along with 26 other communities throughout the country.

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Only City employees are authorized to operate the valve in the water meter box. If you have someone working on your personal water system and you or they operate the water valve you could be liable for any damage incurred.

The City provides this service for free during working hours and in an emergency. Please call 480-782-3700 Monday through Friday from 8 a.m. to 5 p.m., and 480-782-4130 for after-hours and weekend emergencies.

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Follow us at:
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cityofchandler.

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Arizona" page.

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The estimated population
for the City of Chandler
as of Apr. 1, 2010,
is 254,011.



New paperless, electronic billing option offered

Chandler utility customers now have the ability to opt out of receiving a paper bill in the mail, and instead receiving e-mail notification that their utility bills are ready to be viewed on the City's Web site. Paperless e-billing will offer customers greater convenience and enhanced security, while also being environmentally friendly.

This online service enhancement is expected to save the City thousands of dollars each year in printing, postage, labor and equipment costs associated with paper billing.

City water, sewer and solid waste collection customers already have the ability to pay their monthly statements online. E-billing is the next step that will enable customers to view their statement and make payments electronically, from the comfort of their own home or wherever they have a secure Internet connection.

The convenience factor is further magnified when customers combine the City's e-billing service with either online bill pay using a credit card or through the Surepay option, which automatically deducts the charges from their checking account.

To sign up for e-billing, customers must go to www.chandleraz.gov/utilitybill and access

the online Utility Bill Payment system. You must have your account number and address to log into your account. Once you are logged in, you can update your Electronic Billing Status to activate e-billing.

For the first billing cycle after a customer signs up for e-billing they will receive both a paper copy and an e-mail notification that confirms their registration and includes a link to the online Utility Bill Payment system where they can view their bill. The second month, only the e-mail notification is sent to notify the customer that their bill is ready to be viewed online.

Paperless e-bills provide a wide range of benefits to

customers, including the added benefit they receive as taxpayers when the City is able to reduce costs. So, make your life a little easier and help the City's bottom line by going green with e-billing.

CityScope newsletter available online

Chandler customers who choose to go paperless and receive an e-bill won't have to miss out on reading the CityScope newsletter each month. The notification e-mail will include a link to view the newsletter online. In fact, the CityScope can be viewed online by anyone, anytime at www.chandleraz.gov/cityscope.

Important water safety reminders

The following are some simple steps that you can take to ensure that a water tragedy does not take place in your back yard:

- o Never leave a child unobserved around the pool.
- o Designate a "water watcher" -- someone who will maintain eye-to-eye supervision at all times.
- o Install a pool fence with vertical bars less than four inches apart. Pools constructed after August 7, 1993, must also have an interior barrier (at least 5 feet high) in addition to the exterior fencing requirements.
- o Install self-closing, self-latching hardware on all doors leading into the pool area.
- o Trim trees near the pool fence and keep furniture and toys away so children cannot use them to climb into the pool area.
- o Keep toys and pets away from the pool to prevent falls and to avoid distractions that might draw children to the pool area without proper supervision.
- o Keep basic life-saving equipment near the pool.
- o Install a phone by the pool or keep a cordless phone nearby.
- o Every caregiver should know CPR!

Call the Chandler Fire Department at 480-782-2121 for more information.

Access to Solid Waste Transfer Station for e-billing customers

Chandler residents who want to use the City's Recycling-Solid Waste Collection Center (Queen Creek Road, west of McQueen Road) must show a picture I.D. and a current City of Chandler utility bill showing City-provided solid waste services. Customers who choose to go paperless and receive an e-bill, or those who simply can't find a copy of their paper bill, have the ability to print a transfer facility pass from the City Web site, through their online Utility Bill Payment system account.

The Center is open Thursday-Monday, 8 a.m. to 4 p.m. It is closed Tuesday and Wednesday. For more information, call Solid Waste Services at 480-782-3510.

Calendar highlights

June

5 Vision Kidz Workshop, Vision Gallery, 480-917-6859

10, 24 City Council Meeting, Council Chambers, 480-782-2180

19 Summer Splash, Dr. A.J. Chandler Park, 480-855-3539

Call the Special Events hotline at **480-782-2735** or go to **www.chandleraz.gov** for event information.

Policy of Non-Discrimination

The City of Chandler does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its programs or activities. Leah Powell, 55 N. Arizona Place, Suite 301, Chandler, AZ 85225, 480-782-2217, has been designated to coordinate compliance with the non-discrimination requirements contained in the Department of Justice regulations implementing Title II of the Americans with Disabilities Act (ADA), including section 35.107. Information concerning the provisions of the Americans with Disabilities Act, and the rights provided thereunder, are available from the ADA coordinator, Leah Powell.

The award-winning *CityScope* newsletter is published monthly by the City of Chandler Communications & Public Affairs Department. 55 N. Arizona Pl., Suite 301 • Chandler, AZ 85225
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Your City officials want input on how to build a better community. E-mail your comments to:
service@chandleraz.gov.



Tune in to Cable Channel 11 for live coverage and replays of meetings, bulletin board announcements, original programming and more.

Go to **www.chandleraz.gov** for current meeting information.

In accordance with the Americans with Disabilities Act, this publication can be made available in an alternative format, if requested. It can also be made available in Spanish.

Si desea esta información en español por favor llame al teléfono 480-782-2231.

Mosquito control

Mosquitoes have become more than just a nuisance with the introduction of the West Nile Virus inside Arizona borders. Here are a few tips from the Maricopa County Vector Control office on ways to eliminate mosquito breeding and reduce the risk of bites:

- o Eliminate standing water where mosquitoes can breed.
- o Check for items outside the home that collect water, such as cans, bottles, buckets, old tires and other containers.
- o Change water in flower vases, birdbaths, planters and animal watering pans at least twice a week.
- o Repair leaky pipes and outside faucets, and move air conditioner drain hoses frequently.
- o Avoid being bitten by mosquitoes when going outside at night by using insect repellent with DEET. Wear lightweight clothing that covers the arms and legs.

Residents are encouraged to call:

West Nile Virus Hotline:
602-506-0700

or log on to www.maricopa.gov/wnv
to report a dead bird or register a mosquito complaint.

Grant money available

Registered neighborhood groups requiring financial assistance to improve their neighborhoods are encouraged to apply for neighborhood grants. Traditional neighborhoods can receive up to \$5,000 and Homeowner Associations (HOAs) can receive a similar amount, provided the City's funds are matched by the HOA. Neighborhoods are eligible to receive the grants once every five years.

A new "Jump Start Grant" is also available to neighborhoods on an annual basis, which provides up to \$500 for smaller projects such as neighborhood cleanups, neighborhood education and safety.

The City's Neighborhood Grant Program is designed to spur grassroots community efforts and help improve the quality of life in neighborhoods through resident involvement. For more information, visit www.chandleraz.gov/neighborhoods or call 480-782-4320.



Chandler City Council -- Front row from left: Trinity Donovan, Mayor Boyd W. Dunn, Rick Heumann. Back row from left: Bob Caccamo, Jeff Weninger, Jack Sellers, Matt Orlando.

The Mayor & Council can be contacted at 480-782-2200.